Bitdefender
BUILT FOR RESILIENCE

Professional Services - Product Education

Practical Experience Delivered by Bitdefender Engineers

At the end of the training sessions, your team will have the confidence and ability to use the product at its optimal capacity, and know how to define and manage dashboards, reports, incidents, policies, users, quarantine, and third-party integrations.

Bitdefender experts will:

- Provide GravityZone product training sessions based upon defined curricula. Classes are comprised of up to 8 attendees and priced by number of seats.
- Organize trainings as a combination of lecture, demonstration, and hands-on knowledge transfer, ensuring an efficient transfer of critical knowledge to you and your team.
- Teach GravityZone best procedure protocol.

Online and On-site Training

The Education Services for GravityZone customers offer both online and on-site, instructor-led training sessions.

These training classes teach the fundamental and functional features of the Bitdefender GravityZone platform and are the ideal choice when you need comprehensive coverage of GravityZone installation, administration, performance, and optimization.

Bitdefender engineers use a combination of lecture, demonstration, and hands-on knowledge transfer to ensure critical product knowledge is transferred to your team.

These courses feature comprehensive coverage of GravityZone performance management and details on how to improve overall product efficiency.

Through hands-on lab instructions, you'll learn how to monitor system performance as well as performance tuning. The course also explains how to define and manage dashboards, reports, incidents, policies, users, quarantine, and third-party integrations.

Available modules:

- Capabilities and requirements
- Appliance install and control center initial setup
- Control center dashboard and configuration
- Setup accounts, companies, policies, reports
- Network, packages

* https://www.forrester.com/blogs/5-reasons-to-buy-a-service-before-a-product/?ref_search=3434221_1661161846549

At-a-Glance

Professional Services for Education are ideal for organizations that require practical experience in accordance with the role requirements for managing the security system.

Key Benefits

- **Comprehensive knowledge** of GravityZone installation, administration performance and optimization.

- **Users will learn** the fundamental and functional feature sets of the Bitdefender GravityZone management console.

- **Teams** will be confident in their ability to use the product at its optimal capacity.

"The vendors that blend product and service offerings and invest in BOTH will deliver better outcomes than those that stay siloed or depend on partners"

Jeff Pollard and Allie Mellen, "Five Reasons To Buy A Service Before A Product" Forrester Blog, August 2022*

- Security server installation and configuration

- Relays

- Third-party integrations

Customized Trainings

Customized training sessions are the perfect choice when you need training content that supports your business requirements.

A Bitdefender certified instructor will customize, and present trainings based on customer's business objectives and requirements, ensuring consistent education across the entire team.

Bitdefender is a cybersecurity leader delivering best-in-class threat prevention, detection, and response solutions worldwide. Guardian over millions of consumer, business, and government environments, Bitdefender is one of the industry's most trusted experts for eliminating threats, protecting privacy and data, and enabling cyber resilience. With deep investments in research and development, Bitdefender Labs discovers over 400 new threats each minute and validates around 40 billion daily threat queries. The company has pioneered breakthrough innovations in antimalware, IoT security, behavioral analytics, and artificial intelligence, and its technology is licensed by more than 150 of the world's most recognized technology brands. Launched in 2001, Bitdefender has customers in 170+ countries with offices around the world.

For more information, visit https://www.bitdefender.com.