Bitdefender
BUILT FOR RESILIENCE

Professional Services - Provisioning Pack for MDR Foundations

Seamless Onboarding Experience – Get Up And Running And Protected As Quickly As Possible

Congratulations – you've purchased Bitdefender Managed Detection & Response (MDR) Foundations! So, what's next? It's time to get you quickly onboarded and protected so you can get the most out of your MDR Foundations solution. With the right support and team of implementation experts, you can get deployed and onboarded to Bitdefender MDR easily and efficiently.

Bitdefender Professional Services complements your team's skills and helps you kick-start your MDR implementation with basic policy setup, user setup, sample endpoints deployment, and basic integrations which enable you to run your business without the risk of downtime or interruption.

Bitdefender experts will:

- **Deploy** MDR
- **Setup** user management and credentials
- **Validate** MDR solution deployment on your infrastructure

At-a-Glance

Bitdefender's Professional Services is provided by an experienced team of security solution engineers who will plan, design and install your Bitdefender products and solutions

Key Benefits

- **Reduce Risks and Costs**: Avoid mistakes that can happen during self-onboarding session that reduce your company's protection, negatively impact productivity, or cause downtime costs.

- **Maximize ROI**: Get maximum benefits from your Bitdefender MDR solution by minimizing operational costs and complexity, and reducing time spent on initial deployment.

- **Optimize Security**: We ensure that you will navigate the GravityZone platform and MDR optimally so you can be prepared to respond to advanced threats fasted.

"The vendors that blend product and service offerings and invest in BOTH will deliver better outcomes than those that stay siloed or depend on partners"

Jeff Pollard and Allie Mellen, "Five Reasons To Buy A Service Before A Product" Forrester Blog, August 2022*

Recommended For MDR Foundations

Fast provisioning and streamlined onboarding processes are crucial, which is why our Professional Services team is here to help. We provide:

- **Deep Cybersecurity Expertise:** Our team of security solution engineers will help you install your Bitdefender GravityZone security solution and onboard to MDR.

- **Improved Efficiency:** We use best-practices protocol during configuration to ensure all software performs with the highest level of security and efficiency, leading to less support requests and less downtime in the case of an attack.

- **Security Posture and Cyber Resilience:** We sustain your security posture and increase your cyber resilience by delivering Bitdefender GravityZone security solutions with the best know-how service as a package. This will help keep your business up and running, as well as increase time-to-value.

Professional Services Provisioning Pack	Recommended Packages	Configured policies	User management	Availability	Delivery Language	Service delivered by
This service ensures that as an MDR customer, you are using the correct settings and are making the best use of the Bitdefender centralized management console. Includes: Planning, deployment, and installation assistance.	8 hours up to 250 EPS	3	YES	EMEA, US	English	Bitdefender

Contact Bitdefender to talk about MDR Foundations for MSPs today and check out our webpage for more information about Bitdefender GravityZone Cloud MSP Security: https://www.bitdefender.com/business/service-providers-products/cloud-security-msp.html

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Bitdefender is a cybersecurity leader delivering best-in-class threat prevention, detection, and response solutions worldwide. Guardian over millions of consumer, business, and government environments, Bitdefender is one of the industry's most trusted experts for eliminating threats, protecting privacy and data, and enabling cyber resilience. With deep investments in research and development, Bitdefender Labs discovers over 400 new threats each minute and validates around 40 billion daily threat queries. The company has pioneered breakthrough innovations in antimalware, IoT security, behavioral analytics, and artificial intelligence, and its technology is licensed by more than 150 of the world's most recognized technology brands. Launched in 2001, Bitdefender has customers in 170+ countries with offices around the world.

For more information, visit https://www.bitdefender.com.